

# Instructions for Installation and Use

# **GW81**

The cooker must be installed in accordance with the regulations in force and only used in a well ventilated space.

#### To the Installer

Before installation fill in the product details on the back cover of this booklet. The information can be found on the rating plate.

#### To the User

You must read the instructions prior to using the appliance and then retain them for future reference.

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# INTRODUCTION

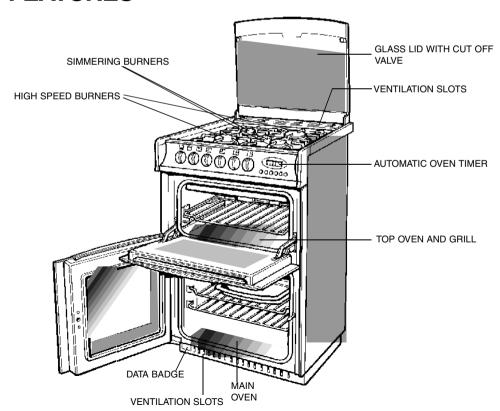
To help you make the best use of your cooker, PLEASE READ THIS BOOKLET CAREFULLY.

Your new cooker is guaranteed and will give lasting service. The guarantee is only applicable if the cooker has been installed in accordance with the Installation Instructions.

The cooker is designed specifically for domestic use and responsibility will not be accepted for use in any other installation.

When first using the cooker ensure that the room is well ventilated (e.g. open a window or use an extractor fan) and that persons who may be sensitive to the odour avoid any fumes. It is suggested that any pets be removed from the room until the smell has ceased. This odour is due to any temporary finish and also any moisture absorbed by the insulation.

### **FEATURES**



### FOR YOUR SAFETY

Please read the precautions below before using your cooker.

#### ALWAYS . . .

- ALWAYS make sure you understand the controls before using the cooker.
- ALWAYS check that all controls on the cooker are turned off after use.
- ALWAYS stand back when opening an oven door to allow heat to disperse.
- ALWAYS use dry, good quality oven gloves when removing items from the ovens.
- ALWAYS take care when removing items from the top oven/grill when the main oven is on, as the contents may be hot.
- ALWAYS keep the oven and grill doors closed when the cooker is <u>not</u> in use.
- ALWAYS place pans centrally over the hotplate burners and position them so that the handles cannot accidentally be caught or knocked or become heated by other burners.
- ALWAYS keep the cooker clean, as a build up of grease or fat from cooking can cause a fire.
- ALWAYS allow the cooker to cool before cleaning.
- ALWAYS follow the basic principles of food handling and hygiene to prevent the possibility of bacterial growth.
- ALWAYS keep ventilation slots clear of obstructions.
- ALWAYS turn off the electricity supply before cleaning or replacing the oven lamp.
- ALWAYS refer servicing to CORGI registered appliance service engineers.

### FOR YOUR SAFETY

#### NEVER . . .

NEVER leave children unsupervised where the cooker is installed as all surfaces will get hot during and after use.

NEVER allow anyone to sit or stand on any part of the cooker.

NEVER store items that children may attempt to reach above the cooker.

NEVER heat up unopened food containers as pressure can build up causing the container to burst.

NEVER store chemicals, food stuffs, pressurised containers in or on the cooker, or in cabinets immediately above or next to the cooker.

NEVER fill a deep fat frying pan more than 1/3 full of oil, or use a lid.

DO NOT LEAVE UNATTENDED WHILE COOKING.

NEVER place flammable or plastic items on or near the hotplate.

NEVER use proprietary spillage collectors on the hotplate.

NEVER use the cooker as a room heater.

NEVER dry clothes or place other times over or near to the hotplate or oven/grill doors.

NEVER wear garments with long flowing sleeves whilst cooking.

**NOTE:** The use of a gas cooking appliance results in the production of heat and moisture in the room in which it is installed. Ensure that the kitchen is well ventilated; keep natural ventilation holes open or install a mechanical ventilation device (mechanical extractor hood).

Prolonged intensive use of the appliance may call for additional ventilation, for example opening of a window, or more effective ventilation, for example increasing the level of mechanical ventilation where present.

## OVEN TIMER OPERATION

The oven timer offers you the following features:

- 1. Time of Day
- 2. Automatic Cooking
- 3. Minute Minder

#### **AUTOMATIC COOKING**

The Top Oven and Main Oven can be controlled automatically. When the timer control has been set for one oven it is possible to use the other oven only on the same automatic cooking programme.

#### **GUIDANCE ON AUTOMATIC COOKING**

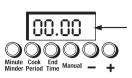
- 1. Select foods which will take the same time to cook.
- 2. Set the oven timer so that the food has just finished or is just about to finish cooking on your return to the oven. This will ensure the food has not cooled down and does not require reheating before serving.
  - 3. Food should be as cold as possible when it goes into the oven, ideally straight from the refrigerator. Frozen meat and poultry should be thawed thoroughly before it is put in the oven.
  - 4. Warm food should never be placed in the oven if there is to be a delay period. Stews prepared by frying the meat and vegetables should be cooked as soon as possible.
  - 5. Dishes containing left-over cooked poultry or meat, for example Shepherds Pie, should not be cooked automatically if there is to be a delay period.
  - 6. Stews and joints should be cooked by the long slow method, so that the delay period is kept to a minimum.
  - 7. On warm days, to prevent harmful bacterial growth in certain foods (ie poultry, joints, etc) the delayed start should be kept to a minimum.
  - 8. Wine or beer may ferment and cream may curdle during the delay period, so it is best to add these ingredients just before serving.
  - Foods which discolour should be protected by coating in fat or tossing in water to which lemon juice has been added, prior to placing food in the oven.
  - Dishes containing liquid should not be filled too full to prevent boiling over.
  - 11. Food should be well sealed (but not airtight) in a container to prevent the loss of liquid during cooking. Aluminium foil gives a good seal.
  - 12. Ensure food is cooked thoroughly before serving.

#### TIMER OPERATION

- Make sure all oven controls are turned Off.
- 2. Check that the electricity supply to the cooker is turned **On**.
- 3. Check that the timer is set to the right time of day.

### **KNOW YOUR TIMER**

#### **CLOCKFACE**

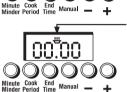


The timer incorporates a 24 hour clock.

Ensure correct time of day is always set, before using your cooker. PLEASE NOTE THAT THE DISPLAY WILL DIM BETWEEN 22.00 HOURS AND 06.00 HOURS TO PREVENT GLARE.

However, should you operate the timer during these hours the display will return to normal brightness for a few seconds and then dim again.





#### SYMBOLS

 $\triangle$  will light up when you select a Minute Minder Period and will remain lit for the period set. At the end of the Minute Minder Period, the timer will emit an audible tone for 2 minutes, the /\symbol will start to flash and will continue to flash until the Minute Minder function is cancelled.

This "Cookpot" symbol will light up either:-

- When you press the Cook Period Button and set a length of time for an Auto Cooking Programme. (It will go out again a few seconds after you release the timer buttons).
- During the actual Cook Period.



"AUTO" will light up:-

- When the timer is first turned on it will flash. (It will go out when a time of day is set.
- When an Auto Cooking Programme has been set.

The "Auto" symbol will flash at the end of an Auto Cooking programme to indicate that the programme has finished.

(When the "Auto" symbol is flashing, to return the oven to Manual operation, turn the oven controls off, ensure that the correct time of day is set, and press the "Manual" button twice - The "Auto" symbol will go out.

#### TIMER FUNCTION BUTTONS

Minute Minder Button

Here you can set a time period of up to 23 hours 59 minutes, that will count down. When it reaches zero, the timer will emit an audible tone.

For Example: If you set 20 minutes, the audible tone will occur 20 minutes later.

#### AUTO COOKING PROGRAMME

Cook Period Button

Cook Period is the actual length of time for which, the timer will switch the oven(s) on as part of an "Auto Cooking" programme.

(e.g. If you set 2 hours, the food will be cooked for 2 hours).

The time of day at which you want an "Auto Cooking" programme to end.

**End Time Button** 

For Example: If you set a "Cook Period" for 2 hours, and "End Time" of 11:00. The timer will switch the oven(s) on at 9:00 and turn the oven(s) off at 11:00. You will hear a audible tone at 11:00, to indicate that the Auto

Cooking Programme has finished.

- When setting an Auto Cooking programme you will need to set the oven controls(s) to the required temperature(s) when you set the timer.

If an Auto Cooking programme has been set the oven(s) will only operate during

the pre-programmed time.

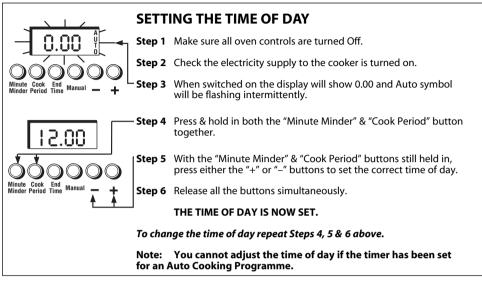
Needs to be pressed to cancel an Auto Cooking programme and return the

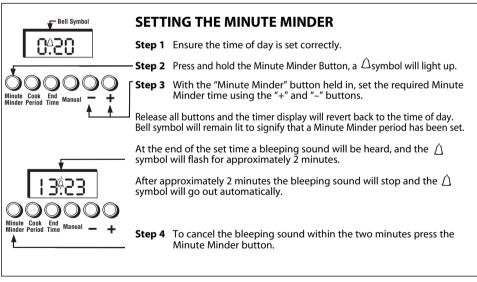
ovens(s) to Manual operation.

"+" and "-" Buttons

Manual Button

Used to adjust the various timer function settings.





- Note 1 When the Minute Minder has been set, the time remaining can be checked at any time by simply pressing the Minute Minder button.
- Note 2 If necessary the Minute Minder can be cancelled before the tone sounds by pressing and holding the Minute Minder button and then at the same time pressing the "-" button until 0.00 appears in the display window.

#### **AUTO COOKING PROGRAMMES**

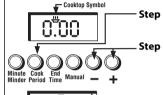
There are two Auto Cooking programmes that can be selected using your timer:-

- (a) To set the timer to switch the oven(s) On and Off Automatically
- **(b)** To set timer to switch on immediately and OFF automatically after a set cook period.

#### a) TO SET THE TIMER TO SWITCH THE OVEN(S) ON AND OFF AUTOMATICALLY

This allows you to cook at a specified time for a chosen period before the oven switches off Automatically.

- **Step 1** Check that the correct time of day is set, if not follow instructions for setting the time of day.
- **Step 2** Place food onto the correct shelf position in the oven and close the oven door(s).



Step 3 Press and hold in the Cook Period button.
The display will read 0.00 with the cookpot ( !!!) symbol lit.

**Step 4** With the Cook Period button still held in, set the required Cook Period using the "+" and "-" buttons.



Release the buttons and the timer display will revert to the time of day with the Auto symbol and Cookpot ( 巴) symbol lit.

Step 5 Press and hold in the "End Time" button.
The display will read the earliest possible end time for the Cook
Period that you have set above.
The Auto symbol and Cookpot ( ♣) symbol lit.

**Step 6** With the End Time button still held in, use the "+" and "-" buttons to set the "End Time" (i.e. The time you require the oven to switch off).

Release all the buttons and the timer will revert back to the time of day.



Minute Cook End Manual

The "Auto" symbol will remain lit to signify that an Auto Cooking Programme has been set. The ( <del>- U)</del> symbol will go out.

**Step 7** Turn the oven control(s) to the required temperature, and if necessary select the appropriate oven function.

Note: If your appliance has two ovens: When the timer has been set for one oven it is possible to use the other oven <u>only</u> during the same Automatic programme.



Minute Cook End Manual Minder Period Time

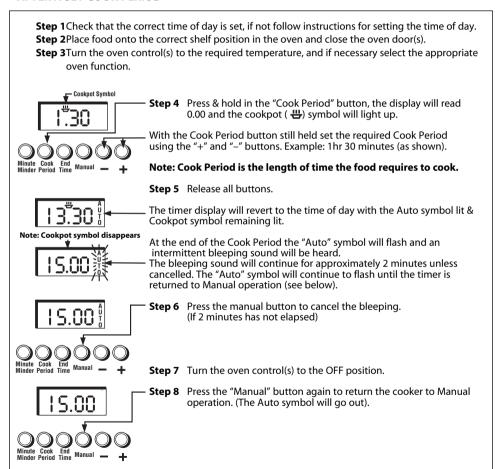
At the end of the Automatic Cook Period the Auto Symbol will flash and an intermittent bleeping sound will be heard.

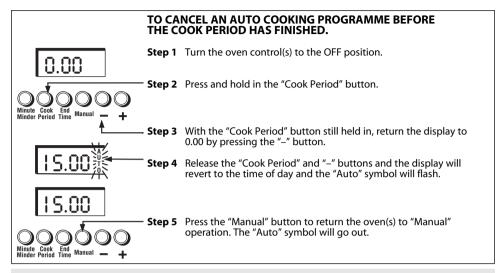
The bleeping sound will continue for approximately 2 minutes unless cancelled. The "Auto" symbol will continue to flash until the timer is returned to Manual operation (see below).

- **Step 8** Press the Manual button to cancel the bleeping sound. (If 2 minutes has not elapsed).
- **Step 9** Turn the oven control(s) to the OFF position.
- **Step 10** Press the manual button again to return the oven(s) to Manual Operation. (The Auto symbol will go out)

- Note 1 When cooking automatically the Cook Period can be checked at any time by simply pressing the Cook Period button.
- Note 2 When cooking automatically the End Time can be checked at any time by simply pressing the End Time button.

# b) TO SET TIMER TO SWITCH ON IMMEDIATELY AND OFF AUTOMATICALLY AFTER A SET COOK PERIOD





Note 1 When cooking automatically the Cook Period can be checked at any time by simply pressing the Cook Period button.

#### OTHER NOTES ON TIMER OPERATION

- 1. When cooking Automatically the Cook Period can be checked at any time simply by pressing the Cook Period button.
- When cooking Automatically the End Time can be checked at any time by simply pressing the End Time button.
- 3. Having set a Cook Period and End Time an electronic device stores the information. The device within the timer will switch the oven(s) on and off at the required times.
- 4. When setting an Auto Cooking Programme and a mistake is made, to clear:-
  - (a) Press and hold in the "Cook Period" button.
  - (b) With the Cook Period button still held in, return the display to ☐☐☐☐; by pressing the "-" button.
  - (c) Release the "Cook Period" & "-" buttons, and the display will revert to the time of day and the "Auto" symbol will flash.
  - (d) Press & release the "Manual" button.
  - (e) Start the sequence again.
- 5. If at any time the display shows three flashing zero's 0.00. It is likely that the electricity supply to the oven has been interrupted. Reset the timer to the correct time of day.
  Food in the oven may, therefore, not have been cooked, before serving check food is thoroughly heated and completely cooked.
- **6.** To set each function always press and hold the required function button and at the same time press "+" or "-" buttons.

Note: Between the hours of 22.00 & 06.00 the display dims to prevent glare.

However, if you should operate a button during this period, the timer will return to normal brightness for a few seconds and then dim again.

# **HOTPLATE**

The hotplate lid is fitted with a safety device which cuts off the gas supply to the hotplate burners unless the lid is fully open. Do not use the safety device as a means of controlling the hotplate burners.

The hotplate has two high speed burners and two simmering burners which will accommodate pans between 100mm (4") and 230mm (9") diameter. All pans should be positioned centrally over the burners.

Simmering aids such as steel plates should not be used because they can cause damage to the pan supports.

#### TO USE THE HOTPLATE

- 1. Check that the electricity supply is switched on.
- 2. Push in and turn the control knob of the chosen burner anti-clockwise to the large flame symbol. Press the ignition button until the spark lights the gas.
- 3. Turn the control knob anti-clockwise to the desired setting. Only turn the control knob between the large flame symbol and the small flame symbol for adjusting the setting.
- 4. To turn off, turn the control knob fully clockwise.

**DO NOT** use mis-shapen pans which may be unstable.

**DO NOT** use round base woks directly on the pan supports.

**DO NOT** use the glass lid as a working surface.

#### **RELIGHTING THE BURNER**

In the event of the burner flames being accidentally extinguished, turn off the burner control and do not attempt to re-ignite the burner for at least one minute.

#### SAFETY REQUIREMENTS FOR DEEP FAT FRYING

- 1. Never fill chip pans more than one third full with oil or fat.
- 2. Never leave oil or fat unattended during the heating or cooling period.
- 3. Never heat fat or fry with a lid on the pan.
- 4. Always dry food thoroughly before frying, and lower it slowly into the hot oil or fat. Frozen foods in particular will cause frothing and spitting if added too quickly.
- Always keep the outside of the pan clean and free from streaks of oil or fat

#### **HOW TO DEAL WITH A FAT FIRE**

- 1. Do not move the pan.
- 2. Turn off the hotplate burners.
- 3. Smother the flames with a fire blanket or damp cloth to extinguish the fire. Do not use water or a fire extinguisher as the force of it may spread the burning fat or oil over the edge of the pan.
- 4. Leave the pan for at least 60 minutes before moving it.

# **GRILL**

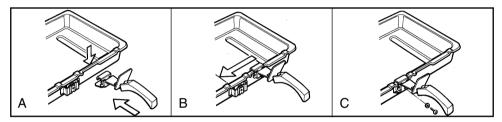
CAUTION – ACCESSIBLE PARTS MAY BECOME HOT WHEN THE GRILL IS USED. YOUNG CHILDREN SHOULD BE KEPT AWAY.

#### **GRILL PAN AND HANDLE**

The grill pan handle is detachable from the pan to facilitate cleaning and storage. The handle can be fixed as follows:

- 1. Remove the screw and washer from the grill pan bracket.
- 2. Tilt the handle over the recess. (A)
- 3. Slide the handle towards the centre of the pan. (B)
- 4. Locate the handle over the bracket. (C) or a fixed handle, replace the screw and washer and ensure they are fully tighened. If a detachable handle is required, do not replace the screw and washer. Warning: Ensure when using the grill pan handle in the detachable manner it is centralised and secure.

The grill pan can be stored in the top compartment with the handle attached by placing the shelf in the middle or lower position and tilting the grill pan over the rear edge of the shelf.



#### TO USE THE GRILL

- 1. Check that the electricity supply is switched on.
- 2. Open the top oven/grill door and remove the grill pan.
- 3. Remove the heat shield from the rear of the shelf for maximum grilling area.
- 4. Place shelf in chosen position. Refer to grilling chart.
- 5. Push in and turn the control knob clockwise to the large flame symbol. Press the ignition button until the spark lights the gas.
- 6. Slide the grill pan along the shelf towards the rear of the grill compartment until it stops.
- 7. Turn the control knob clockwise to the desired setting. Only turn the control knob between the large flame symbol and the small flame symbol when adjusting the setting.
- 8. To turn off, turn the control knob anti-clockwise to the symbol ●.

The grill cannot be used at the same time as the top oven.

An odour may be noticed when first using the grill  $\dot{-}$  this should cease after a short period of use.

**DO NOT** use the grill with the door closed.

**DO NOT** cover the grill pan or grid with aluminium foil as this can hold fat, intensify the heat and create a fire hazard.

#### **RELIGHTING THE BURNER**

In the event of the burner flames being accidentally extinguished, turn off the burner control and do not attempt to re-ignite the burner for at least one minute.

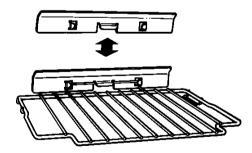
### **GRILL**

The following chart is a guide. Grilling can be started from cold but for best results preheat for approximately two minutes. Most cooking is done with the heat on full, but it may be desirable to reduce it for thicker pieces of meat or for keeping food warm.

<b>Shelf Position</b>	Food
HIGH POSITION	Toast, pikelets/crumpets, bacon, thin sausages, beefburgers, tomato halves, steak (rare and medium), kippers, gammon, kidneys and toasted snacks.
CENTRE POSITION	Toast, toasted snacks, thick sausages, beefburgers, fish fingers, steak (well done) and gammon, chops (with heat turned down for part of cooking time).
LOW POSITION	Whole fish, fish fillets and fish steaks (on base of pan). Chicken portions (with heat turned down for part of cooking time).

For au gratin dishes eg. Macaroni Cheese and meringue toppings eg. Baked Alaska, place the dish on the floor of the grill compartment. The base of the grill pan can be used for warming fruit garnishes on the reduced setting.

REMOVE HEAT SHIELD FROM SHELF WHEN GRILLING FOR MAXIMUM GRILLING AREA.



**NOTE:** Strong detergents used in dishwashers may damage the grill pan grid finish; clean in soapy water as described in CARE AND CLEANING section.

Always ensure that the grill pan handle is correctly fitted to the grill pan. If necessary tighten any loose screws with a screwdriver.

### **MAIN OVEN**

The oven has different heat zones – the thermostat settings refer to the temperature on the middle shelf; above this shelf it is hotter and below it is cooler. Two shelves provide six possible cooking levels enabling full use of the different temperatures inside the oven.

Each shelf has a safety stop to prevent if from being pulled out too far when attending to food. Shelves are removed from the oven by pulling them out to the stop and then lifting them at the front to withdraw.

The baking dish and grill pan without the handle can be used in the oven. The maximum size of baking tray that should be used is 300mm x 350mm (12" x 14").

#### TO USE THE MAIN OVEN

- Check that the electricity supply is switched on and the timer is set to manual mode.
- 2. Place oven shelves in the chosen positions (refer to cooking charts).
- 3. Push in and turn the oven control knob fully anti-clockwise. Sparking will continue until the burner is lit.
- 4. Turn the control knob clockwise to the required setting (refer to cooking chart). There is a delay of about one minute whilst the safety device operates before the burner comes on full.
- 5. To turn off, turn the control knob fully clockwise the the symbol ●.

Never place dishes on the oven base over the burner.

An odour may be noticed when first using the oven – this should cease after a short period of use.

## **MAIN OVEN**

#### COLD START COOKING

Anything requiring long slow cooking such as casseroles and rich fruit cakes can be put into a cold oven. Satisfactory results can also be obtained with creamed mixture, rich pastries or yeast mixtures, but for perfection we recommend preheating the oven for about 15 minutes at the gas mark you require for cooking.

#### **ROASTING OF LARGE POULTRY**

The maximum weight of poultry that can be accommodated is 11.5kg (25 lbs) of suitable shape.

It is important to check that the bird DOES NOT overhang the burner at the back of the oven.

#### STORAGE AND RE-HEATING OF FOOD

It is vitally important to strictly adhere to the basic principles of food handling and hygiene to prevent the possibility of bacterial growth.

- 1. If food is to be frozen or not served immediately, cool it in a clean container as quickly as possible.
- 2. Completely thaw frozen food in the refrigerator before re-heating.
- 3. Re-heat food thoroughly and quickly either on the hotplate or in a hot oven, Mk. 6, and then serve immediately.
- 4. Only re-heat food once.

#### **'COOK CHILL' DISHES**

These should always be placed in a pre-heated oven ideally on the first or second shelf position. Follow the packet instructions for cooking time.

#### **ALUMINIUM FOIL**

If using Aluminium Foil:

- Remember that it is important to increase the cooking time by one third.
- Never allow the foil to touch the sides of the oven.
- Never cover the oven interior with foil.
- 4. Never cover the oven shelves with foil.

# MAIN OVEN COOKING CHART

The following times and setting are for guidance only. You may wish to alter the setting to give a result more to your satisfaction. When a different setting to that shown below is given in a recipe, the recipe instructions should be followed. Allow 15 minutes preheat for best results. Always turn the thermostat knob to Mark 9 before selecting the required Gas Mark. Shelf position 1 is the highest.

Food	Gas Mark	Shelf Positions	Approx. Cooking Time and Comments		
STARTERS					
Patés and Terrines	3 or 4	4	1¹/₂ - 2 hrs		
FISH					
Oily Fish (whole)	4 or 5	3	25 mins - 1 hr, depending on recipe and size of fish		
White Fish (fillets & steaks)	4 or 5	3	25 - 30 mins.		
MEAT AND POULTRY					
Veal	5	4	25 mins per lb + 25 mins		
Beef	4 or 5	4	25 - 30 mins per lb + 25 mins		
Ham	5	4	40 mins per lb covered in foil + 40 mins per lb uncovered		
Lamb	5	4	30 - 35 mins per lb + 30 mins		
Pork	5	4	40 mins per lb + 40 mins		
Chicken	5	4	25 mins per lb + 25 mins		
Duckling & gosling	5	4	25 mins per lb + 25 mins		
Turkey	4 or 5	4 or 5	15 - 20 mins per lb + 20 mins		
Game birds	6	4	50 mins. Remove bacon for last 15 mins. Add extra 15 mins if roasting brace		
Casseroles	3	3 or 4	1 <sup>1</sup> / <sub>2</sub> - 6 hrs. (depending on type of meat)		
PUDDINGS					
Milk Puddings	3	3 or 4	2 <sup>1</sup> / <sub>4</sub> - 2 <sup>1</sup> / <sub>2</sub> hrs stand dish on a baking tray and started with warm milk		
Baked Custard	3	3 or 4	45 mins in bain-marie		
Baked sponges	4	3	40 - 50 mins		
Baked Apples	3	4	30 - 45 mins depending on the size and type of apples		
Meringue puddings	1	4 or 5	15 mins or until 'tinged' with brown		
Apple Pie 1x9" (230mm)	6	3	45 - 55 mins stand dish on a baking tray		
Fruit crumbles	5 or 6	3	35 - 45 mins		

# MAIN OVEN COOKING CHART

Food	Gas Mark	Shelf Positions	Approx. Cooking Time and Comments			
CAKES, PASTRIES AND BISCUITS						
Small cakes - 2 trays	5	2 & 4	17 - 25 mins			
- 1 tray	5	2 or 3 only	1			
Victoria sandwich 2x8" (205mm)	4	2 & 4	25 - 35 mins			
Fatless sponge 2x7" (180mm) - 3 egg mix	5	2	20 - 25 mins. 2 tins side by side			
Christmas cake	2	3 or 4	4 - 6 <sup>1</sup> / <sub>2</sub> hrs depending on recipe			
Madeira cake 7" (180mm)	4	3	1 <sup>1</sup> / <sub>4</sub> - 1 <sup>1</sup> / <sub>2</sub> hrs			
Rich Fruit cake 9" (230mm)	2	3	3 - 3 <sup>1</sup> / <sub>2</sub> hrs.			
Shortcrust pastry	6	2 or 3	15 mins - 1 hr depending on recipe			
Rich Shortcrust pastry - 1 tray	5	2	20 - 40 mins depending on recipe			
Flaky & puff pastry - 2 trays	7	1 & 3	10 - 30 mins depending on recipe			
- 1 tray		2 or 3	11 11 11			
Choux pastry - éclairs 1 tray	6	2	35 - 40 mins			
Scones - 2 trays	7	2 & 4	10 - 15 mins			
- 1 tray		2 or 3	п			
Shortbread - 7" (180mm) round	2	4	55 - 1hr depending on thickness			
Biscuits - 2 trays	4	1 and 3	15 - 20 mins depending on recipe			
- 1 tray		2 or 3	11 11 11			
YEAST MIXTURES		•				
Bread	7 or 8	3 or 4	45 - 50 mins			
Rolls	7 or 8	2 or 3	15 - 20 mins			
Chelsea buns	5	2 or 3	30 - 40 mins			
MISCELLANEOUS						
Yorkshire Pudding - large	7	1 or 2	45 - 50 mins			
- individual	7	1 or 2	25 - 30 mins			
Soufflés	4	3	30 mins			
Meringues	'E'	4 & baseplate	2 - 5 hrs starting on shelf 4 until 'set' and then on the baseplate until dried out - turn when necessary.			
Baked Potatoes	4 or 5	3	11/2 - 3 hrs until soft, depending on size			

When baking with two trays or tins on two levels, the top tray is removed first and the lower tray moved up to the top position for a few minutes longer.

Soft Margarine – Use the oven settings recommended by the margarine manufacturer and not those indicated on the cooking chart.

# THE 'E' SETTING

The 'E' setting on the main oven thermostat is used for slow cooking, keeping food warm and warming plates for short periods.

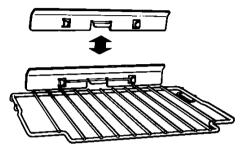
#### USING THE 'E' SETTING FOR SLOW COOKING

- 1. All dishes cooked by the 'E' setting should be cooked for a minimum 6 hours. They will 'hold' at this setting for a further hour but marked deterioration in appearance will be noticed in some cases.
- 2. Joints of meat and poultry should be cooked at Mk. 6 for 30 minutes before turning to the 'E' setting and never be cooked lower than the middle shelf position.
- 3. Joints of meat over 6 lbs (2.7kg) and poultry over 4 lbs 8oz (2 kg) should not be cooked using the 'E' setting.
- 4. Always stand covered joints on a rack over the meat tin to allow good air circulation.
- 5. A meat thermometer should be used when cooking pork joints and poultry. The internal temperature of the food should reach at least 88°C.
- 6. This method is unsuitable for stuffed meat and stuffed poultry.
- 7. Always bring soups, casseroles and liquids to the boil before putting in the oven.
- 8. Cover casseroles with foil and then the lid to prevent loss of moisture.
- 9. Always thaw frozen food completely before cooking.
- 10. Root vegetables will cook better if cut into small pieces.
- 11. Adjust seasonings and thickenings at the end of the cooking time.
- 12. Use the zones of heat in the oven, e.g. meringues and milk puddings can be cooked lower in the oven whilst other dishes requiring greater heat can be cooked above them.
- 13. Egg and fish dishes need only 1-5 hours cooking and should be included in day cooking sessions, when they can be observed from time to time.
- 14. Dried red kidney beans must be boiled for a minimum of ten minutes after soaking, before inclusion in any dish.

### **TOP OVEN**

rne τop oven can be used το cook small quantities of food or used in conjunction with the main oven to provide additional cooking space.

The shelf in the top oven has a heat shield fitted at the rear. The shield can be removed for cleaning and grilling, but must be replaced when using the oven. The shelf can be used in three different positions. It has a safety stop to prevent it from being pulled out too far when attending to food. The shelf is removed from the oven by pulling it out to the stop and then lifting at the front to withdraw.



The baking dish and grill pan without the handle can be used in the oven. The maximum size of baking tray that should be used is 300mm x 350mm (12" x 14").

#### TO USE THE TOP OVEN

- Check that the electricity is switched on and that the timer is set in manual mode.
- 2. Check that the heat shield is fitted to the shelf.
- 3. Place the top oven shelf in the chosen position. (refer to cooking chart).
- 4. Push in and turn the top oven/grill control knob fully anti-clockwise. Sparking will continue until the burner has lit.
- 5. Turn the control knob clockwise to the required setting. (refer to cooking chart).
- 6. There is a delay of about one minute whilst the safety device operates before the burner comes on full.
- 7. To turn off, turn the control knob clockwise to the symbol ●.

NOTE: It is normal for a slight resistance to be felt to be felt when turning the control knob to the oven settings.

#### **GUIDANCE ON USING THE TOP OVEN**

- 1. Best results are obtained by pre-heating the oven for about 15 minutes.
- 2. The tray or dish on which the food is to be cooked, should be pushed to the back of the shelf.
- 3. Food which is higher than or will rise above 125mm (5") cannot be cooked in the top oven.

Never place dishes on the oven base over the burner.

An odour may be noticed when first using the oven - this should cease after a short period of use.

### TOP OVEN COOKING CHART

The following times and setting are for guidance only. You may wish to alter the setting to give a result more to your satisfaction. When a different setting to that shown below is given in a recipe, the recipe instructions should be followed. Allow 15 minutes preheat for best results. Always turn the thermostat knob to Mark 1 before selecting the required gas Mark. Shelf position 1 is the highest.

Food	Gas Mark	Shelf Position	Approx. Cooking Time and Comments
FISH		Push dish right to back of shelf.	
Oily and white fish	5	2	20-30 mins.
MEAT AND POULTRY			
Beef (medium)	4 or 5	3	25-30 mins per lb + 25-30 mins
Ham (covered in foil)	5	3	40 mins per lb + 40 mins
Lamb	5	3	30-35 mins per lb + 30 mins
Pork	5	3	40 mins per lb + 40 mins
Chicken	5	3	25 mins per lb + 25 mins
Duckling & Goose	5	3	25 mins per lb + 25 mins
Turkey	4	3	15-20 mins per lb + 15-20 mins
Casseroles	3	3	2-4 hrs. depending on meat used.
VEGETABLES			
Baked jacket potatoes	5	2	1 <sup>1</sup> / <sub>2</sub> - 2 hrs.
PUDDINGS			
Milk Puddings (500ml/1pt)	3	2	1 <sup>1</sup> / <sub>2</sub> - 2 hrs.
Baked Custard (500ml/1pt)	3	2	45 mins - 1 hr. in bain-marie of cold water.
Baked Sponge Puddings	4	2	30 - 45 mins
Baked Apples	3	2	45 mins - 1 hr. depending on size
Meringue Topped Puddings	1	2	25 mins until tinged with brown
Apple Tart (1 x 205mm/8")	6	2	60 mins
Fruit Crumble	5	2	45 - 50 mins

#### If using aluminium foil:

- 1. Remember it is important to increase the cooking time by one third.
- 2. Do not allow the foil to touch the sides of the oven.
- 3. Do not cover the oven interior with foil.
- 4. Do not cover the oven shelves with foil.

# **TOP OVEN COOKING CHART**

Food	Gas Mark	Shelf Positions	Approx. Cooking Time and Comments			
CAKES, PASTRIES AND BISCUITS						
Small Cakes (16 per tray)	5	2	20 - 25 mins.			
Victoria sandwich (2 x 180mm / 7")	4	2	25 - 30 mins.			
Swiss Roll (3 egg quantity)	6	2	10 - 12 mins.			
Christmas cake (1 x 205mm / 8")	2	2	4 - 5 hrs depending on recipe			
Madeira cake (1 x 180mm / 7")	4	2	1 hr.			
Rich Fruit cake (1 x 180mm / 7")	2	2	2¹/₄ - 2¹/₂ hrs.			
Gingerbread	3	2	1¹/₂ - 1³/₄ hrs.			
Scones - 16 per tray	7	2	12 - 15 mins.			
Shortbread (1 x 180mm / 7")	2	2	45 mins. – 1 hr. depending on thickness			
Biscuits	4-6	2	15 - 25 mins.			
Shortcrust Pastry	6	2	15 mins. – 1 hr. depending on recipe			
Rich Short Crust	5	2	20 - 30 mins.			
Flaky/Puff Pastry	7	2	10 - 30 mins. depending on recipe			
Choux Pastry	6	2	25 - 35 mins.			
YEAST MIXTURES						
Bread - rolls, plait	7	2 or 3	25 - 35 mins			
Tea breads etc.	5	2	25 - 30 mins			
MISCELLANEOUS						
Yorkshire Pudding - small	7	2	20 - 25 mins			
- large	7	2	30 - 40 mins			
Meringues	1	3	21/2 - 4 hrs. turn when necessary			

**Soft Margarine** – Use the oven settings recommended by the margarine manufacturer and **not** those indicated on the cooking chart.

### CARE AND CLEANING

Switch off the electricity supply and allow to cool before cleaning the cooker.

Clean the cooker regularly and wipe up spills soon after they occur to prevent them from becoming burnt on. Never use biological washing powder, caustic cleaners, harsh abrasives, scouring pads, aerosol cleaners or oven chemical cleaners of any kind.

Before moving your cooker ensure that it is cool and note that it is heavy (approximately 70 kg 155 lbs), so you may require assistance. To move the cooker forward, open the top oven/grill door and with both hands positioned under the roof of the compartment, lift and pull forward. Replace by pushing the cooker backwards. Check that the cooker is level. Take care to ensure that any floor covering is not damaged.

#### MAIN OVEN HEAT CLEAN LININGS

The oven back and side linings are coated with a special enamel which has a continuous cleaning action. The higher the oven temperature the more effective the action. In most cases this cleaning operation will proceed during normal cooking. However, if roasting is done frequently, or high temperatures are not used regularly, it may be necessary to run the oven empty at Mark 8 for about two hours.

It should not normally be necessary to clean the linings with water, but if desired, wipe them over with a soapy cloth, followed by a wipe with a damp clean cloth.

#### REPLACEMENT OF OVEN LIGHT BULB

# CAUTION: DISCONNECT THE APPLIANCE FROM THE ELECTRICITY SUPPLY BEFORE REPLACING THE LAMP

Light bulbs are not covered by the manufacturer's guarantee.

A new 25W, 300°C rated SES bulb can be obtained from your cooker supplied or any major electrical retailer.

- 1. Remove the shelves from the oven.
- 2. Unscrew the lens using a thick cloth to protect your fingers in the unlikely event of a lens fracture.
- Unscrew bulb.
- 4. Fit new bulb and refit lens.

# **CARE AND CLEANING**

COOKER FINISH	CLEANING METHOD
Vitreous Enamel Hotplate, hotplate front trim, burner caps, roasting dish, grill pan, main oven base, inside of grill compartment, inside of doors.	Cloth wrung out in hot soapy water. Stubborn stains can be removed with a cream paste, liquid cleaner or by rubbing with fine steel wool soap pads. Check that the cleaning agent is approved by the Vitreous Enamel Development Council.
Paint Side trims, plinth, fascia bottom trim, fascia end caps, side panels.	Wash with a cloth wrung out in hot soapy water only. DO NOT USE ABRASIVES.
Aluminium  Hotplate side trims, hotplate burner bodies, lid rear trim, rear flue grille.	Similar to paint cleaning above. Use a nylon brush to remove any cleaning materials, water or dirt from the hotplate burner bodies.
Glass	As for enamel cleaning. Polish with a clean dry cloth or kitchen roll.
Chromium Plating Oven shelves, grill pan grid, grill pan handle support	Wipe with a cloth wrung out in hot soapy water. A fine steel wool soap pad e.g. Brillo, Ajax, or a chrome or stainless steel cleaner may be used.
Plastic Grill pan handle, door handles, control knobs	Wipe with a cloth wrung out in hot soapy water. Stubborn stains can be removed with a cream cleaner.

# CARE AND CLEANING

Take particular care not to damage the inner surface of the door inner glass that is coated with a heat reflective layer. Do not use scouring pads, or abrasive powder, which will scratch the glass. Ensure that the glass panel is not subjected to any sharp mechanical blows.

Stubborn stains can be removed by using a fine steel wool pad. For slight soiling the inner glass panel may be cleaned, while still warm, without removing it from the door. After cleaning, rinse and dry with a soft cloth.

#### **CLEANING THE DOORS**

#### SIDE OPENING DOORS

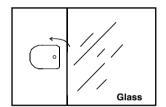
Cleaning the door glass is the same as the drop down doors, except take care to support the weight of the inner glass when removing and refitting.

#### **DROP DOWN DOORS**

Remove the door inner glass as follows.

- 1. Open the door fully and unscrew the two screws securing the glass panel so that the securing brackets can be turned. There is no need to remove the screws completely.
- 2. Turn the brackets so that the glass can be removed and cleaned at the sink (Fig. 1.)

Fig. 1.



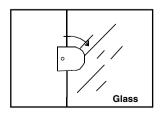
3. The inside of the outer door glass can now be cleaned while still fitted to the cooker.

# NEVER OPERATE THE COOKER WITHOUT THE INNER DOOR GLASS IN POSITION.

Refit the door inner glass as follows.

- 1. **NOTE:** The inner door glass has a special reflective coating on one side. Replace the door inner glass so that the statement: "**IMPORTANT THIS FACE TOWARDS THE OVEN**" can be read from the inner side of the door.
- 2. Turn the two securing brackets back to their original position to retain the glass and tighten the screws. (Fig. 2.)

Fig. 2.



# **SOMETHING WRONG?**

Before contacting your Service Centre or Installer, check the problem guide below, there may be nothing wrong with your cooker.

PROBLEM	CHECK
Slight odour or small amount of smoke when grill / oven used first time	This is normal and should cease after a short period.
Oven cooks too fast or too slow	Check that the gas mark and shelf positions are as recommended in the Oven Cooking Charts. However, it may be necessary to increase or decrease the recommended setting slightly to suit your taste.
Ignition does not work	If all burners fail to ignite, check that sparks appear at the burners; a clicking noise should be heard. If not:  (i) Check that the electricity to the cooker is turned on. If only one hotplate burner fails to ignite check the following:  (i) The burner cap is seated correctly.  (ii) The slots in the burner bodies are not blocked with any soap residue or cooking soil. (See care and cleaning).  (iii) If the burners have recently been cleaned using a wire wool pad, e.g. "Brillo pad", ensure that there are no stray strands caught on the igniter or burner body.  NOTE!! Satisfactory ignition will only be achieved if all the hotplate burners are fitted.  In the event of an electricity failure, the hotplate and grill burners can be lit with a match.
Timer Display shows "0:00" with "Auto" Flashing.	The electricity supply to the cooker may have been been interrupted, but has now come back on again. set the correct time of day by following the instructions given in the timer section of this book.
Main and Top oven do not work, but the grill and hotplate burners work.	The timer may be set for an Auto Cooking Programme. Check the timer to see if "AUTO" is illuminated. If it is, follow the instructions given in the timer section of this book to cancel the Auto Cooking Programme.

# **SOMETHING WRONG?**

PROBLEM	CHECK
Cannot set an "Auto Cook" programme or cannot get the timer to turn the oven on or off at the required times.	Read the Timer instructions in this book carefully remembering that the Cook period is the length of time that the timer will switch the oven(s) on as part of an Auto Cooking Programme.
Oven lamp does not work	The oven lamp is not covered by the guarantee. The part is easily changed (see the section on oven lamp replacement) A new lamp may be obtained from our Spare Parts department by calling: 0541 530530

#### **DISPOSAL OF YOUR PRODUCT:**

To minimise the risk to injury to children please dispose of your product carefully and safely. Remove all doors and lids (where fitted). Remove the mains cable (where fitted) by cutting off flush with the appliance and always ensure that no plug is left in a condition where it could be connected to the electricity supply.

To help the environment, Local Authority instructions should be followed for the disposal of your product.

Prior to installation, ensure that the local distribution conditions (nature of the gas and gas pressure) and the adjustment conditions are compatible. The adjustment conditions for this appliance are stated on the data badge which is fitted behind the bottom of the main oven door seal.

This appliance is not designed to be connected to a combustion products evacuation device. It must be installed and connected in accordance with current installation regulations. Particular attention should be given to the relevant requirements regarding ventilation.

#### **MODEL NUMBERS GW81**

Category I<sub>2H</sub> (GB. IE)

These models are set to burn NATURAL GAS (G20) at 20 mbar ONLY and can not be used on any other gas.

#### **GAS SAFETY (INSTALLATION & USE) REGULATIONS**

It is the law that all gas appliances are installed by competent persons in accordance with the current edition of the above regulations. It is in your interest and that of safety to ensure compliance with the law.

In the UK, CORGI registered installers work to safe standards of practice. The cooker must also be installed in accordance with BS 6172: 1990. Failure to install the cooker correctly could invalidate the warranty liability claims and could lead to prosecution.

#### **LOCATION**

The cooker may be located in a kitchen, kitchen/diner or a bed-sitting room, but not in a room containing a bath or shower. The cooker must not be installed in a bed-sitting room of less than 20m³.

#### PROVISION FOR VENTILATION

The room containing the cooker should have an air supply in accordance with BS 5440: Part 2: 1989.

The room must have an opening window or equivalent; some rooms may also require a permanent vent. If the room has a volume between 5 and 10m³, it will require an air vent of 50cm² effective area unless it has a door which opens directly to outside. If the room has a volume of less than 5m³, it will require an air vent of 100cm² effective area. If there are other fuel burning appliances in the same room, BS 5440: Part 2: 1989 should be consulted to determine air vent requirements.

#### **TECHNICAL DATA**

#### **DIMENSIONS**

Height 900 - 915mm Width 600mm

Depth 595mm (excluding door handles)

**GENERAL** 

Gas connection Rp 1/2 (1/2" BSP female)

Gas Supply G20 at 20 mbar Pressure test point Grill injector

Gas rate adjustment None Aeration adjustment None

Electrical connection Flexible cord fitted with a 3 pin 13 amp plug

230/240V a.c. 50Hz. 3A fuse.

BURNER	HEAT INPUT	INJECTOR
HOTPLATE Front left and rear right	3.0 kW	136
HOTPLATE Front right and rear left	1.9 kW	102
GRILL	3.7 kW	150
MAIN OVEN	2.7 kW	120
TOP OVEN	2.0 kW	100

#### SPACE FOR FIXING

The cooker is of type X with regard to protection against overheating of surrounding surfaces as defined in BS EN60 335 - 2 - 6: 1991

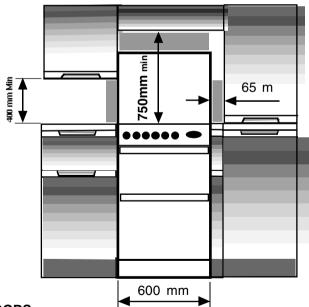
The cooker can be close fitted below hotplate level. This requires a minimum distance of 600mm between cupboard units of hotplate height.

When installing next to a tall cupboard, partition or wall, for a minimum distance of 400mm above hotplate level, allow a side clearance of at least 65mm.

The diagram below illustrates the minimum clearance between the cooker and adjacent walls, cupboards etc.

The wall behind the cooker between the hotplate and 450mm above, and the width of the cooker, must be a non-combustible material such as ceramic wall tiles.

If the cooker is to be fitted close to a corner on the left hand side, ensure that there is a clearance of at least 50mm to allow the main oven door to open fully for when removing oven shelves.



#### **COOKER HOODS**

If a cooker hood is to be installed, refer to the cooker hood manufacturers' instructions regarding fixing height.

#### UNPACKING THE COOKER

Unpack the components from inside the grill and oven: Check that the following parts are present.

Grill pan and grid Top oven/grill shelf heat shield

Baking dish Pan supports (4)
Main oven shelves (2) Enamelled discs (4)

Top oven/grill shelf (1) Literature

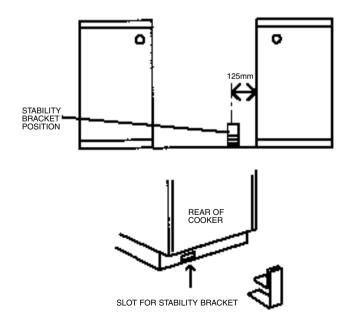
#### **LEVELLING**

Two rear wheels and two front feet are fitted which can be adjusted up or down to level the cooker. The front feet can be screwed in or out and the rear wheels raised or lowered from the front of the cooker by adjusting the levelling screws in the front of the plinth.

**CAUTION:** Some soft floor coverings may get damaged if the cooker is not moved carefully.

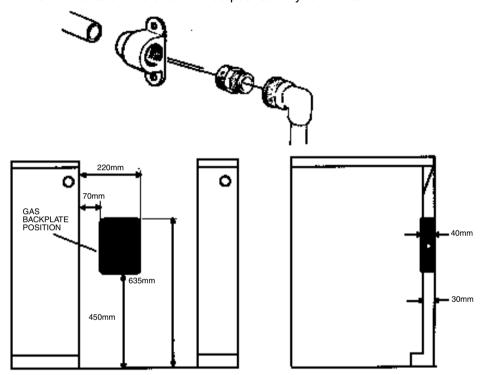
#### STABILITY BRACKET

The cooker must be fitted with a stability device firmly secured to the fabric of the building. The back of the cooker has a slot for engagement of a stability bracket, which can be obtained, as an extra, from your cooker supplier.



#### **CONNECTING TO GAS SUPPLY**

The cooker is designed to match the depth of standard 600mm worktops. An adapter backplate should, therefore, be fitted within the shaded area shown to allow the cooker to be pushed fully to the wall.



Connection to the cooker should be made with an approved appliance flexible connection to BS 669. A length of 0.9 to 1.25m is recommended. The length of hose chosen should be such that when the cooker is in situ, the hose does not touch the floor.

The temperature rise of areas at the rear of the cooker that are likely to come in contact with the flexible hose do not exceed 70°C.

## **ELECTRICAL CONNECTION**

#### WARNING – THIS APPLIANCE MUST BE EARTHED. CONNECT TO A 230-240V A.C. SUPPLY ONLY.

Connection to the electricity supply should be made via a properly earthed, readily accessible wall socket which is adjacent to, and not more than 1.25m away from the appliance and capable of electrical isolation.

The mains lead should be routed such that it cannot touch hot parts of the cooker i.e. the back panel above a height of 650mm from the floor; the main oven burner bracket under the plinth

Should this plug not fit the socket outlet in your home it should be cut off and replaced with a suitable plug as outlined below.

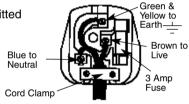
**NOTE:** The removed plug cannot be used for any other appliance and should therefore be properly disposed of and not left where children might find it and plug it into a supply socket – with the obvious consequent danger.

#### IF THE FITTED PLUG IS REMOVED

The flexible mains lead must be correctly connected as below to a three pin plug of not less than 13 amp capacity. If a B.S. 1363 fused plug is used, it must be fitted with a 3 amp fuse which is approved to B.S. 1362.

**IMPORTANT:** The wires in the mains lead fitted to this appliance are coloured in accordance with the following code:

GREEN AND YELLOW - EARTH
BLUE - NEUTRAL
BROWN - LIVE



As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:— The wire which is coloured green and yellow must be connected to the terminal in the plug which is marked with the letter E or by the earth symbol — or coloured green or green and yellow. The wire which is coloured blue must be connected to the terminal which is marked with the N or coloured black. The wire which is coloured brown must be connected to the terminal which is marked with the letter L or coloured red. When wiring the plug, ensure that all strands of wire are securely retained in each terminal. Do not forget to tighten the mains lead clamp on the plug. As the appliance must be earthed, **do not use** 2-pin sockets outlets, **if you are in doubt, consult a qualified electrician.** 

Should the mains lead ever require replacement, it is essential that this operation be carried out by a qualified electrician and should only be replaced with a flexible cord of the same size i.e. 0.75mm² cross sectional area and temperature rating of 85°C e.g. heat resisting PVC.

#### IF A MOULDED PLUG IS FITTED

In the event of replacing a fuse in the plug supplied a 3 amp ASTA approved fuse to BS1362 must be fitted.

**NOTE:** The fuse cover must be refitted when changing the fuse. In the event of losing the fuse cover the plug must not be used until a replacement fuse cover has been obtained and fitted. A new fuse cover can be obtained from your local Electricity Board. The colour of the correct replacement fuse cover is that of the coloured marks or inserts in the base of the plug.

#### INSTALLATION AND OPERATIONAL CHECKS

After installation, check for gas soundness. The supply pressure can be checked at the grill injector. Access to the injector is by first removing the baffle at the front of the grill fastened by two screws. Then remove the fastening screw on the right hand side of the burner and slide the burner off the injector. Ensure that the grill burner is correctly located under the fixing screw on reassembly.

Fit the hotplate burner caps, pan supports and shelf shield(s) referring to the instructions for use where necessary.

- 1. Check that the hotplate and grill burners ignite correctly and burn with a steady flame. Check for a steady flame on the low setting.
- Check that with the main oven set to mark 9, the burner ignites at low rate, and then increases to full rate within 60 seconds. Leave the oven full on with the door closed for 10 minutes, and check that when the control is turned to the 'E' setting that the flame reduces.
- Check that with the top oven set to mark 8, the burner ignites at low rate, and then increases to full rate within 60 seconds. Leave the oven full on with the door closed for 10 minutes, and check that when the control is turned to mark 1 that the flame reduces.
- 4. Check the operation of the oven timer and oven light.

Instruct the user on operation of the cooker.

**NOTE:** It is normal for a slight resistance to be felt when turning the Top Oven/Grill control to the oven settings, as the control operates a flap at the rear of the cooker.

Our policy is one of continual improvement in design and development, therefore strict accuracy of illustrations and descriptions cannot be guaranteed.



This appliance conforms to the following EEC Directives:

Gas Appliances 90/396/EEC

Low Voltage Equipment 72/23/EEC 93/68/EEC

Electromagnetic Compatibility 89/336/EEC 92/31/EEC 93/68/EEC

### HOTPOINT SERVICE COVER

#### Satisfaction Guaranteed or Your Money Back

Hotpoint gives you a unique 'Satisfaction Guaranteed' promise – valid for ninety days after you have purchased your Hotpoint product. If there is a technical problem with your Hotpoint appliance, just call Hotpoint Service (see back page). If necessary we will arrange for an engineer to call. If the technical problem is not resolved under this Guarantee, Hotpoint will replace your appliance or, if you prefer, give you your money back. Your statutory rights are not affected, and the Guarantee is additional and subject to the terms of Hotpoint's Five Year Parts Guarantee.

#### Hotpoint's Free Five Year Guarantee From the moment your appliance is delivered Hotpoint guarantees it for FIVE YEARS.

- In the Five Years all replacement parts are FREE provided that they are fitted by our own Service Engineer. During the first year our Engineer's time and labour is also free.
- Our guarantee covers loss of food in our refrigeration and freezer products up to £250 during the first year, subject to verification by one of our engineers.
- After the first year we will charge for our Engineer's time and labour. We do, however, operate a range of Service Plans (see opposite) which, for an annual payment, enables you to cover any repair costs which may be necessary.
- All our service repairs are guaranteed for twelve months in respect of our labour and any parts fitted.
- The appliance must be used in the United Kingdom, and must not be tampered with or taken apart by anyone other than our own Service Engineers.
- You may, however, buy parts which can be safely fitted without specialist knowledge or equipment. The correct fitting of such parts, provided they are genuine Hotpoint spares, will not affect your Guarantee. Parts are available from our Hotpoint Spares order hotline (see back page).
- Our guarantee does not cover the cost of any repair, or loss of food in refrigeration products, due to power failure, accidents or misuse. Nor does it cover the cost of any visits to advise you on the use of your appliance. Please read thoroughly the instruction book supplied with this appliance.
- If at any time during the Guarantee period we are unable to repair your appliance, we will refund any repair costs paid to us in the previous twelve months. We will also offer you a new appliance at a reduced charge instead of a repair
- Our Guarantee is in addition to and does not affect your legal rights.
- Should you need independent advice on your consumer rights, help is available from your Consumer Advice Centre, Law Centre, Trading Standards Department and Citizens Advice Bureau.
- All Hotpoint servicing is carried out by our own Service Organisation located throughout the United Kingdom and Eire. We will be happy to deal with any problems which you may have.

#### Hotpoint's Extended Warranties

Whether you have just one or a number of Hotpoint appliances in your kitchen, Hotpoint has a range of Service Plans to give you complete peace of mind. They enable you to extend your one year labour guarantee so that you can have repairs completed FREE during the membership period.

#### Service Cover

We offer a number of payment methods; cheque, credit card or you can spread the cost and pay by direct debit (full details can be obtained on Free phone 0800 716356). This covers you for all repairs during the period of cover, which can be from 1 to 4 years. Service Cover also includes loss of food, up to the value of £250, in refrigeration appliances. There is also an option of Service Cover with Maintenance at an additional cost. This includes an annual Electrical and Safety check and replacement of any parts as necessary.

#### Kitchen Cover

An annual payment covers you for all repairs for all your Hotpoint appliances which are less than ten years old. It also covers the cost of loss of food up to £250 in our refrigeration and freezer products. There is also the option of Kitchen Cover with Maintenance at an additional cost. Any additional Hotpoint appliances purchased after you have joined Hotpoint Kitchen Cover will automatically be included during the annual period of cover without further charge.

#### **Appliance Registration**

To ensure that you have the opportunity to benefit from any of the above Service Schemes and other offers you should complete and return immediately the Appliance Registration Form/Questionnaire supplied with this appliance. Full details and costs of our Service Schemes, together with an application form, will be sent to you at the end of the first year of the quarantee.

#### Annual Safety/Maintenance Checks

Hotpoint strongly recommends that all its appliances are regularly checked for electrical and mechanical safety, whether or not they are covered by a Service Plan. Worn door gaskets or hoses may cause a leak on an appliance, which could become dangerous if neglected.

#### Proof of Purchase

For future reference please attach your purchase receipt to this booklet and keep it in a safe place.

#### **Spares and Accessories**

Spares and accessories can be ordered from our Spares accessories order hotline (see back page), using the order form enclosed.

NOTE: Our Engineers will use every effort to avoid damage to floor coverings and adjacent units when carrying out repairs/service work, but in locations where the Engineer advises you that it will be impossible to move appliances without risk of damage, he will only proceed with your approval that no liability is accepted.

# **Key Contacts**

### **Service**

Hotpoint has the largest appliance manufacturer's service team in Europe, trained specialists directly employed by us to ensure your complete confidence.

# Repair Service

UK: 08709 066 066

Republic of Ireland: 1850 302 200

You will be asked for the following information:-

Name, address and postcode.

Telephone number

Model / Serial number of the appliance

Clear and concise details of the query or fault

Place and Date of purchase

(Please keep the receipt as evidence will be required when the engineer calls).

# **Extended Warranty**

To join: UK 08709 088 088 Republic of Ireland: 1850 502 200

# Genuine Parts & Accessories Mail Order Hotline

UK: 08709 077 077

Republic of Ireland: (01) 842 6836

For further product information 08701 506070

All Hotpoint Services are offered as an extra benefit and do not affect your statutory rights.

# Hotpoint

General Domestic Appliances Limited, Morley Way, Peterborough, PE2 9JB